

GENERAL CONDITIONS OF SALES

- 01) The code: essential to mention it on all the orders; in absence of it, we don't take the responsibility for any miscarriages.
- 02) The showed prices are indicative and not binding: the value will be the one in force at the moment of the sending.
Anyway, every price variation will be communicated.
- 03) Minimum value of order: Euro 150 net. For any exception, it will be charged Euro 25 + IVA as management expenses.
Not taken into account request of sending for less than Euro 50.
- 04) The parcels are always sent, in every case, at your own risk (also for free carriage)
- 05) Carriage: ex-factory Olgiate Olona (VA) Italy
- 06) Packing: free of charge (if normal)
- 07) Payments: they must be executed at our headquarters in Olgiate Olona at the agreed conditions.
- 08) Times of delivery: they are indicatives and not binding. They are subordinated to the normal supplying of raw material as well as to production impediments in case of force majeure (strikes, lockout, natural calamity, ecc.).
The delivery are intended working days and run from the date of our acceptance of the order.
No delay can become reason of cancellation of order or any compensation.
So we are not accountable for any damage depending on our delay and the goods can not be refused for this reason.
- 09) Every complaint for shortage or defect of the tools will be taken into account only if reached us within 8 days from the receipt of the goods.
- 10) Every return of material for ordering error (or any other motivation not due to us) will be accepted only if preventively authorized and returned without carriage expenses. The returned material, if founded in perfect condition, will be credit for the invoiced amount, minus the 10% as expenses for control, re-storage and administrative operations.
In any case we don't accept any returning after 6 months from the date of purchase.
- 11) All the tools are guaranteed for quality and manufacture. Their substitution or in our opinion their repair, are subordinate to this conditions:
 - A - The goods have to be returned in free port without carriage expenses
 - B - The tools must have obvious construction and quality defects, that have to be mentioned on the transport document with the return.
It's also essential to mention the reference of the supply (N. invoice, date, ecc.)
 - C - The tools will not be substituted, neither repaired free of charge, if they would result damaged by lack of skill, tampering, adaptation to improper use or performance over maximum allowed.
- 12) The illustrations, the characteristics and all others indications on the catalogue and price list are intended approximate; we reserve the right to bring any modify that, in our opinion, constitute an improvement, without justify for this reason any complaint from the buyer.
- 13) Qualified court: for every controversy on recognize the competence of the court of Busto Arsizio (VA)